



# Ticket Pay

## Features

Ticket Pay is a comprehensive ticket payment solution developed by Texas.gov for local governments. With Ticket Pay, you can offer the convenience of online ticket payments to constituents and efficiently collect and process these payments.

Ticket Pay provides four primary functions: ticket search, fee details, online payment with e-mail confirmation, and paid ticket lookup. Ticket Pay also offers a menu of configurable options, enabling your agency to choose from features such as:

- ★ Select any combination of two or more **ticket lookup parameters**.
- ★ Require users to accept **Terms and Conditions** specific to your agency.
- ★ Provide a **sample ticket image** to help users locate key information.
- ★ Give users the option to receive an **e-mail confirmation** after payment.
- ★ Allow users to **view previous payments**.
- ★ Display **eligibility requirements** and **frequently asked questions**.

### Positive User Experience

Ticket Pay exemplifies best practices for modern, intuitive web design, user-friendly plain language, and full compliance with accessibility requirements.

### Personalized Branding

Ticket Pay displays your unique branding and URL, ensuring users can easily access an exclusive solution not shared by others.

### Mobile-Optimized

Ticket Pay is designed to work with multiple mobile browsers so users can easily pay tickets with their mobile devices.

### Secure Payments

Compliant with PCI Data Security Standards, Ticket Pay supports all payment types and integrates directly with your designated bank account.



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## Benefits

### **Responsive Customer Service**

Our multi-channel customer service solution and dedicated support team are available 24/7 to provide quick, convenient assistance.

### **No Procurement Required**

Ticket Pay is offered to government partners under the Texas.gov master agreement with the State of Texas.

### **Quick Implementation**

Leveraging a modular, configurable framework, Texas.gov can implement Ticket Pay in 6-12 weeks.

## About Texas.gov

Texas.gov is the official website of the State of Texas and is overseen by the Texas Department of Information Resources. Texas.gov helps state and local government entities web-enable their services and is operated without tax funds through a public-private partnership between the State and Texas NICUSA, LLC, an Austin-based company. Texas NICUSA is a subsidiary of NIC, the nation's leading provider of official government portals, online services, and secure payment processing solutions.

For more information about Ticket Pay, please contact:

**Texas.gov**

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